

Hexnode App Management Solution

The one-stop solution for enterprise app management

Key Takeaways

- Centralized management
- Enterprise integrations
- Zero-touch app onboarding
- Simplified app deployments
- Customized configurations
- Self-service app libraries
- Kiosk lockdown
- BYOD and containerization
- Manage permissions
- Enforce app restrictions
- Monitor compliance
- Manage app updates
- Control app data expenses
- Manage licenses
- Schedule and generate reports
- Streamline app retirement

Managing apps and software is critical when it comes to the efficient functioning of an organization. Today, there are apps and tools that help meet a company's every requirement.

However, the manual management of enterprise-required apps can be a tedious task. Especially when considering processes like deployment, configuration, regulation, monitoring, and supervision of enterprise apps and software. This is where a solid app management tool can help businesses.

Why Hexnode UEM for app management?

Hexnode's Unified Endpoint Management solution helps businesses ensure seamless deployment of apps and software to end-user devices. IT admins can distribute, manage, and monitor apps on devices of all platforms (iOS, macOS, tvOS, Android, Windows) from one centralized console. Moreover, Hexnode's integrations with popular tools like Apple Apps and Books, Managed Google Play, Android OEMConfig, and more, enable administrators to secure, monitor, and manage every aspect of app distribution.

Key features of Hexnode UEM for app management

The functionalities described below enable administrators to securely deploy, configure, manage, and monitor apps and software on end-user devices.

Onboard apps effortlessly

The first step in the app management process is to add apps to the Hexnode app inventory. You can add store apps, custom enterprise apps, web apps and Managed Google apps. You can also add apps using their bundle ID. VPP apps will be automatically synced from the account when Apple Business Manager is integrated with Hexnode.

- Upload apps for iOS, Windows, Android, macOS, and Apple TV platforms to the Hexnode app inventory.
- Upload enterprise app either via the app package, or by providing the manifest URL.
- Create app groups in Hexnode to help deploy a set of required apps to end-users in one click.
- Create app collections and organize your approved apps in Managed Google Play.
- Maintain latest versions of store and enterprise apps in the Hexnode app inventory by uploading the updated package or performing over-the-air-updates.

Seamlessly deploy apps to end-users

Hexnode's Unified Endpoint Management solution helps enterprises remotely install, update, and uninstall store apps, web apps, and enterprise apps on managed devices.

- Silently install, update, and remove apps and software on end-user devices.
- Configure a list of mandatory apps or app groups that will be automatically downloaded and installed on the specified devices.

- Remotely launch apps on managed devices and specify the duration they shall remain open.
- Assign and manage app licenses and distribute store and custom apps on Apple devices via Hexnode's integration with Apple Apps and Books.

Prepare self-service app libraries

Hexnode enables businesses to prepare and deploy customized app libraries that allows end-users to select and install the apps they require from the list of approved apps.

- Approve and add store, private, and web apps on Managed Google Play and authorize users to select their required approved apps.
- Customize store layouts and add app clusters on Managed Google Play to help group apps efficiently on end-user devices.
- Deploy app catalogs to help users download and install the necessary approved apps on managed devices.

Manage app configurations and permissions

Hexnode enables IT admins to push app-specific configurations to ensure that managed apps stick to organizational requirements. The admin can also ensure that app permissions comply with the privacy regulations set by the organization.

- Remotely push managed app configurations to gain greater control over the applications installed on learning devices.

- Enforce individual app permissions to manage each app's access privileges to sensitive device functionalities.
- Configure OEMConfig apps to customize vendor specific configurations on managed devices straight from the Hexnode portal

Enforce app restrictions and security policies

Hexnode helps IT admins enforce strong application security policies by protecting the apps and software on managed devices and restricting users from introducing unproductive or harmful elements via apps.

- Enforce blacklist or whitelist policies to restrict end-users from downloading or installing unproductive apps on managed devices.
- Block users from installing apps from unknown or third-party sources on managed devices.
- Containerize work apps from personal apps on BYO devices and prevent apps from sharing data between containers.
- Block sharing options including Bluetooth, AirDrop, and external media, to prevent apps from exporting data.
- Set data usage limits on individual apps and restrict apps from transmitting data once limits have been exceeded.
- Hide the app store and block end-users' permissions to install or remove apps from managed devices.
- Control how individual apps display notifications on managed devices.
- Disable managed apps from backing up data to the cloud.

Lock down devices to application-specific kiosks

With Hexnode, you can lock down managed devices into app-specific kiosks and create confined environments where IT can restrict users from tampering with any device settings.

- Configure a single app kiosk or multi-app kiosk with a customized user interface on managed devices.
- Enable advanced single and multi-app kiosk configurations including orientation, app placement, icon size, grid view, and more.
- Lock down student devices to web-apps approved by the organization.
- Configure advanced settings and browser properties to gain complete control over web-apps in kiosk mode.

Monitor apps, troubleshoot issues, and generate reports

Hexnode simplifies the process of monitoring apps by enabling admins to remotely keep track of managed apps, track application compliance for managed devices, monitor app data usage, generate detailed application reports, and more.

- Regularly track application compliance across the entire range of enrolled devices, and automatically round up non-compliant devices using dynamic groups to take quick remedial actions.
- Generate a wide range of reports to view and monitor application compliance, the list of installed apps, app data usage, VPP license status, and more.

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Knowledge base

www.hexnode.com/mobile-device-management/help/

- Schedule reports to be sent to admins via email at periodic time intervals.
- Export the reports as PDF or CSV files for documentation purposes and future reference.

Streamline app retirement on managed devices

Some apps that are installed on managed devices via Hexnode may become outdated after some time. This might necessitate the removal of specific apps. Hexnode simplifies the process of retiring outdated apps and clearing the app data on managed devices.

- Automatically remove managed apps from the device by deleting, dissociating, or editing the mandatory app policies.
- Remotely uninstall outdated apps from managed devices.
- Remotely clear the app data on managed apps to remove any cached data stored on the device.
- Disenroll devices from the Hexnode portal to automatically delete all the apps installed via Hexnode.