



The story of The Selwyn Foundation

On reducing corporate expenses and boosting overall productivity with Hexnode

With Adrian Govender | ICT Analyst and Field Engineer at The Selwyn Foundation





Adrian Govender
ICT Analyst and Field Engineer at The Selwyn Foundation

Quotes







“I loved Hexnode because it has many more functionalities...We are really impressed with Hexnode.”

Industry
Hospital and Healthcare

Location
Auckland, New Zealand

Website
<https://selwynfoundation.org.nz/>

Platforms

The story

The Selwyn Foundation specializes in offering the best care services to individuals aged 65 and above, addressing every need ranging from personal to existential. As a leading non-profit organization, they provide independent retirement living, rest home, hospital, and dementia care services as well as a range of community outreach services across New Zealand through a bunch of highly-skilled technicians. A charitable trust by origin, the organization assures quality services delivered with respect, compassion and with regards to an individual's health and well-being at all times.

The technical department at The Selwyn Foundation makes use of Android and iOS devices to keep track of the resident data and other personal information. The devices are primarily used for asset management and to simplify the record keeping process. These devices are held by employees who often travel to distant locations as a part of delivering on-field services. With an increase in the number of corporate devices and its users, keeping track of the devices turned out to be a difficult task for Adrian Govender, the ICT Analyst and Field Engineer at The Selwyn Foundation. Eventually, he thought of implementing an MDM solution to ease up device management.

Adrian carried out a thorough research on the available options in the market and found Hexnode to be the perfect solution in regards to their use case. He found all the essential functionalities in a single software, that too at a reasonable price range. Without any delay, he quickly signed up for the 30-day free trial and after a brief understanding of the product, he decided to go ahead with the purchase process.

“With something like Hexnode we could always extend the level of control that we wanted over the devices.”

Adrian Govender

ICT Analyst and Field Engineer at The Selwyn Foundation



As the devices were primarily used by employees working outdoor, troubleshooting the issues remotely was a major headache for the team at The Selwyn Foundation. With Hexnode's remote view functionality, this was no longer the case. They could easily view the device's screen in real-time and fix issues without having to travel to the location which in turn saved them a huge amount of time and money.

“There's a lot of time-saving, that is the best thing that's happened to us with Hexnode.”

Adrian Govender

ICT Analyst and Field Engineer at The Selwyn Foundation



Adrian could easily install the necessary applications to the devices in bulk without spending time on each of the devices. He just needed to configure a policy with all the essential applications and assign them to the specific devices or device groups. The remote app deployment functionality helped him push the essential applications without having the devices in-hand.

The ability to track the device's location was yet another major highlight that greatly impressed Adrian. He could view the device's location directly from the Hexnode console and keep an eye on them. This functionality was highly useful when the devices got lost or accidentally misplaced. He was also pleased with the geofencing functionality that helped him restrict the devices to a specific geographic location of his choice.

“The interface is good, the way it functions is very good, there is nothing that is overly complicated, and it has got a really nice UI.”

Adrian Govender

ICT Analyst and Field Engineer at The Selwyn Foundation

Adrian was extremely happy with all the functionalities Hexnode offered and was thrilled with the fact that he found more than what he was looking for in an MDM solution. He was able to quickly set up the devices with the help of the Hexnode technical support team. The team provided timely responses to all his queries and were all time available with the right suggestions to his concerns. Adrian praises the efforts put forward by the team.

“It was a good experience to find out that there's a lot more we can do with Hexnode than we thought or had in mind.”

Adrian Govender

ICT Analyst and Field Engineer at The Selwyn Foundation

In a nutshell

The Selwyn Foundation found Hexnode to be the right choice for an MDM alternative to their requirements. They could easily manage their corporate iPads and tablets with complete assurance to device security. The easy set up process and smooth implementation helped the team save a lot of their productive hours. The team experienced a considerable reduction in travel cost after implementing Hexnode and hence considers to continue using Hexnode for their future ventures.