



The story of Flight Training Adelaide

Corporate productivity touches the sky with Hexnode's simplified remote management solutions

With Ben Smith | Mobile Device Clerk at Flight Training Adelaide





Ben Smith
Mobile Device Clerk at FTA

Quotes


“Definitely worth it. Hexnode has made my job far easier and much less hassle.”

Industry
Aviation

Location
South Australia

Website
<https://www.flyfta.com/>

Platforms



The story

Flight Training Adelaide (FTA) is a world-class aviation school that offers customized aviation training solutions across South Australia. Serving since 1982, the team focuses on building dedicated airline and helicopter captains rather than simply training the cadets for obtaining a license. The institution spends a heavy sum of its investment in equipping appropriate aircraft and simulators for efficient training. A bunch of highly experienced and committed staff members ensure to provide the best training opportunities to the candidates. They have proudly partnered with the University of South Australia (UniSA) to provide flight training for their Graduate Diploma of Aviation courses.

The team at Flight Training Adelaide makes use of iPads for training purposes. These iPads are distributed amongst the students and staffs for efficient learning experience. A number of custom applications specific to the institutions use cases had to be installed on the iPads. This process was carried out manually which took considerable amount of time. Ben Smith, the Mobile Device Clerk at Flight Training Adelaide thought of incorporating an MDM solution for easier device management and app deployment. They tried out a different MDM solution but it failed to fulfil their requirements and imposed additional issues in device management. The team next tried out Hexnode and were super happy with the software after a mere trial experience.

“The customer interaction has far exceeded my expectations and the interface is perfect.”

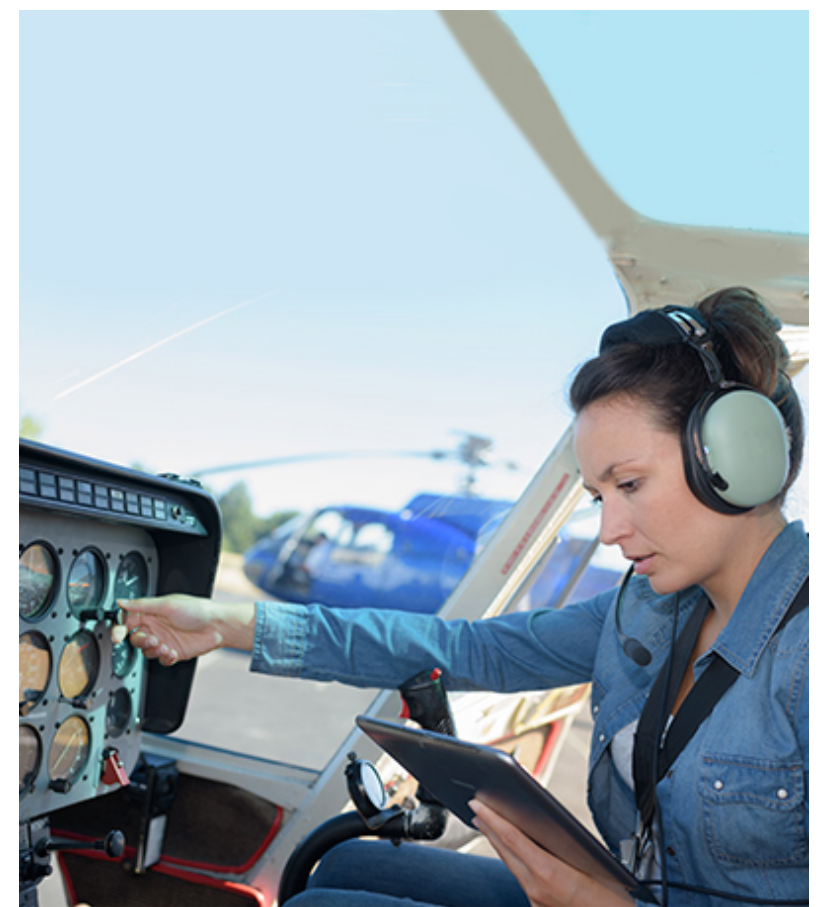
Ben Smith
Mobile Device Clerk at Flight Training Adelaide



The management team at Flight Training Adelaide primarily used Hexnode to group the iPads and manage them accordingly. Since the iPads were used by both the teachers and students, it was quite essential to group the devices for efficiently configuring the iPads. With Hexnode's simple and user-friendly interface, they could easily onboard the iPads on to the platform and group them accordingly. Creating user groups helped them to sort the courses and assign them to the desired user efficiently. Device management was exceptionally simple and intuitive now.

“Being able to create user groups is also a great feature as I can separate the student courses to better track the devices”

Ben Smith
Mobile Device Clerk at Flight Training Adelaide



Hexnode helped Ben to remotely install the essential applications on to the iPads in no time. The applications could be installed without any manual intervention. Timely updates were pushed on the device remotely which reduced additional effort. He could selectively distribute the applications to specific device groups according to the use case which saved him much of the productive time.

“My favorite feature would have to be the remote installation for devices; it has saved me so much time whenever I have needed to add another app to the student's profiles.”

Ben Smith
Mobile Device Clerk at Flight Training Adelaide

The simple and easy to navigate interface was a highlight for Ben and his team. They could effortlessly traverse through the Hexnode dashboard and the device information available helped them to keep track of the device activity. Ben could set up the devices single-handedly. Moreover, the technical support team were all time available to answer his concerns. He received timely responses to his queries which helped him speed up the implementation process. Ben experienced a steady rise in the business productivity and he happily considers recommending Hexnode to any company that equips multiple devices for their corporate ventures.

“I would recommend it to any company that needs to manage any number of devices.”

Ben Smith
Mobile Device Clerk at Flight Training Adelaide

In a nutshell

Hexnode helped Ben and the team at Flight Training Adelaide to remotely control and manage a bunch of iPads used by the students and teachers for training purposes. They could easily create user groups based on their specific use cases and push configurations for enhanced learning experience. Ben could distribute the essential applications to the iPads in a considerably less amount of time which greatly improved corporate productivity. Above all, the constant involvement of the customer support team at Hexnode, whenever required, added on to its excellency. The process of e-learning was greatly influenced now than ever before with the help of Hexnode.