

The story of SKS

Quick deployment of educational apps for advanced learning with Hexnode

With Joshua McHugh | IT Admin at SKS



Joshua McHugh
IT Admin at SKS

Quotes

“Hexnode’s help has been really invaluable to me so I really do appreciate it.”

Industry

Education

Location

Wayne, Pennsylvania

Website

<http://sksschool.org/>

Platforms



The story

St Katherine of Siena (SKS) is a Catholic elementary school established in the late 1916 at Wayne, Pennsylvania that offers basic education to students from Kindergarten to Grade 8. It excels in providing a diligent learning environment to foster the learning interests of the students. Apart from academics, the school also encourages the students to get involved in other extra-curriculars for which they organize clubs and events on a consistent basis. The school has the finest faculty and administrative team who make sure the students receive the right amount of attention and care for their overall development. Nurturing and guiding the students in the course of their growth as informed citizens is the prime concern of the institution.

With technology advancing all over, the school made a choice to make use of iPads to enhance the learning process. They distributed around a hundred devices to the students in all grades. Each of the iPads were managed and configured by different Apple IDs. A list of grade specific applications were to be installed on the device for learning. Managing multiple devices at once was quite a fiddly process. It took a lot of time and patience to configure the devices to meet the intended purpose. A smart solution to ease the device management process was an utmost concern.

Josh, the IT admin at SKS, faced a lot of challenges in managing the iPads. Initially he used Apple Configurator to install applications onto the iPads, but that turned out to be a cumbersome task. The Apple Configurator couldn’t render the services the way Josh expected it to, which made him look for another solution that could readily fix his concerns. His constant research and comparison drew him to Hexnode that emerged as a savior in real terms.

“It has really made my job a lot more easier in terms of dealing with or managing the iPads.”

Joshua McHugh
IT Admin at SKS



Josh used Hexnode to efficiently manage the iPads. The primary purpose of employing the software was for application installation and remote management. As the iPads were held by students, it was necessary to make sure that each of the iPads comprised of only the essential applications aimed for academic purposes. One of the other necessities was to ensure that the students couldn’t tamper the iPads or make use of it for their personal needs. All these requirements were duly accomplished with Hexnode.

“Since switching to Hexnode it's just been super easy.”

Joshua McHugh
IT Admin at SKS

Hexnode’s intuitive Application Management solution enabled remote application installation. With seamless integration with Apple Business Manager (ABM), the process of app installation turned out a breeze. Purchasing and installing apps with Apple’s Volume Purchase Program and Hexnode made the process a lot more easier. It made app installation transparent, with no intervention required from the admin’s end.

“It was a breeze to install the app. I really had no major issues that I could point to and say that’s Hexnode’s issue.”

Joshua McHugh
IT Admin at SKS



As the school owned around hundreds of iPads, having a manual control over each of the devices was practically uneconomical. With remote management solution turned on, Josh could ensure that the devices were used only for the intended purpose and were not inappropriately handled by the student community.

Hexnode’s excellent technical support added on to its excellence. Josh received timely response for all his queries which made his task much easier. The friendly nature of the tech team greatly impressed Josh and prompted him to approach the team every time he faced a dilemma. A swarm of functionalities at a reasonable price range made Josh’s experience with Hexnode a treat.

“I never had to wait very long for a callback or email back from anyone on your team which is something that I deeply appreciate.”

Joshua McHugh
IT Admin at SKS

In a nutshell

The ease of implementation and extensive app management features in addition to excellent customer support are amongst the prime reasons that made Josh happily move forward with Hexnode. Hexnode with its rich feature set and a fairly reasonable pricing policy helped Josh accomplish all his undertakings effortlessly with zero risk to device security. With a highly satisfying experience with Hexnode, Josh happily recommends the software to the IT experts around the globe.