

The story of Peniel Environmental

# iOS device management made simple with Hexnode MDM for field employees

With Earl Cook | COO at Peniel Environmental



## Why Hexnode

The Peniel Environmental team required a suitable solution to manage their company iPads and track the device location.

## Industry

Environmental Services

## Location

New Hampshire

## Website

<https://www.penielenv.com>

## Platforms



## The story

Peniel Environmental is a damage restoration company based in New Hampshire, US, that provides the best fire, water, mold, and site remediation services. A variety of disaster management services such as mold removal, asbestos removal, water damage restoration, smoke, and fire damage clean up, tank removal, and crime scene cleanup are taken care of by the professionals in Peniel Environmental. Their main centers of operation are in New Hampshire and Maine.

Peniel Environmental has its employees working in different parts of the country. The employees have company deployed iPads with them at all times. Earl Cook, COO at Peniel Environmental, started looking for an MDM hoping to find a suitable solution to manage the company iPads and track the device location. Having tried out some free solutions out there, he soon realized that they were too complicated to deal with.



Once landed on the pages of Hexnode, the further procedures went smooth. The trial run made Earl sure that the solution is what he was looking for, and also, it was straightforward and easy to use. The implementation of Hexnode MDM in their company was a very easy process. The tech support was very active and responsible in handling the whole process, which also factored in the smooth implementation.

The location tracking feature in Hexnode MDM enabled the team to track all the devices and get the detailed location report of the devices. He was able to fetch the location of the devices by specifying the tracking interval. He could also fetch the locations manually by scanning for the locations. The location check-in option in the Hexnode mobile app enabled the users to push their current location along with a note. The MDM enabled Peniel to distribute apps to the devices completely remotely. They could create a policy with mandatory apps and a dynamic group of devices, which automatically grouped the devices and assigned the policy to the target devices. Apps could be installed on the supervised devices without any prompts or user interaction. The integration of Apple VPP with Hexnode MDM made it easier to distribute purchased apps to the devices.



Along with pushing apps, Earl could restrict users from installing any apps. The app store and iTunes store were restricted by one click in Hexnode MDM. He was also able to restrict the devices just to the system apps. The app blacklisting feature proved to be very useful when he needed to block specific apps from the users. He could change an app to a managed app and also delete it from the Hexnode portal itself. By blacklisting an app on supervised iOS devices with OS version 9.3 or above, he was able to hide the app from the devices, thereby disabling any access to the application.

## In a nutshell

Peniel Environmental, the pros in disaster management, now manages their mobile device as efficiently with Hexnode MDM. The location tracking proves to be the most useful feature because of the line of work they are in. The app management also made things easier, making Earl a less busy man.