The story of Consec Security

Securing patrol devices with Hexnode's Single App Kiosk mode

With Daniel Winnel | Compliance Manager at Consec Security

CONSEC GROUP

Quotes

"Ease of use, device type coverage (iOS, Android, Windows), excellent support response and smooth interface... Hexnode has made managing all our company devices easy"

Industry
Security & Investigations

Location
Australia

Website
http://consecgroup.com.au/

Platforms

The story

Founded in 1994, Consec Security is an Australian owned and operated security company that provides access control, asset surveillance and concierge security to a range of customers in northern Victoria and southern New South Wales. Their security services are designed to give their customers peace of mind, thus enabling customers to concentrate on their own core business.

Consec Security has deployed Android devices to its employees who perform mobile patrols in the field. The only purpose of these devices was to monitor patrols and employee safety. To keep these devices strictly in work-mode at times, Daniel Winnel, the Compliance Manager at Consec Security, decided to opt for an MDM solution. Daniel found that the first MDM solution that he procured was difficult to handle, and the provider did not offer him the support when he needed it most. Thus, Daniel decided to look for an alternative MDM provider that could rectify his problems.
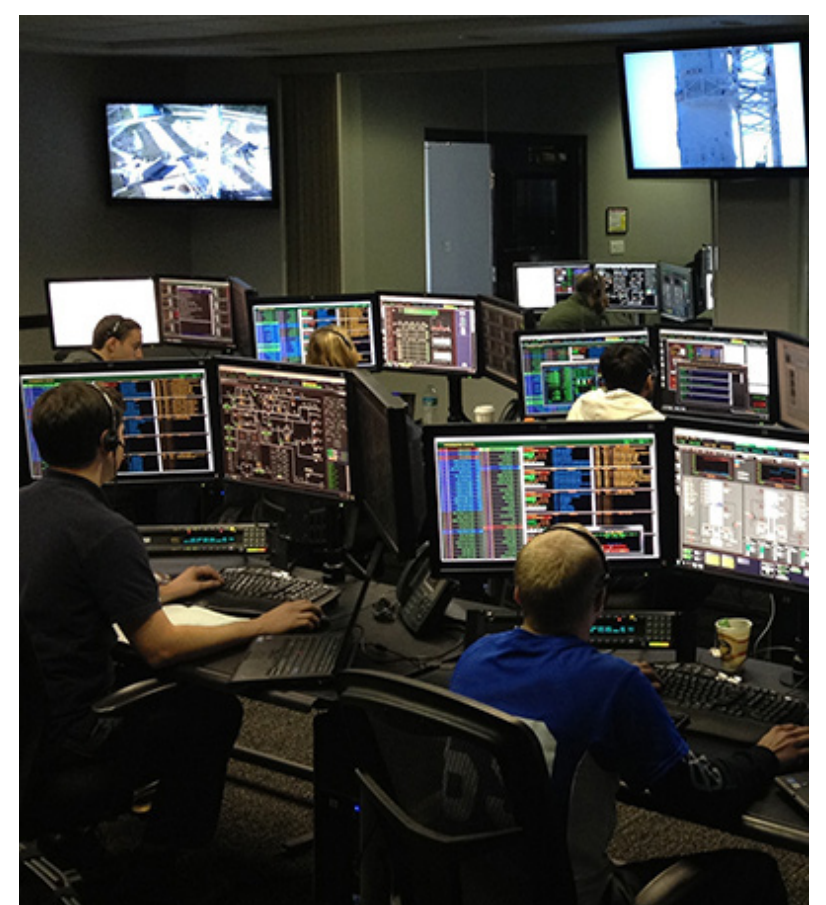
When Daniel found Hexnode MDM, he realized that it had not only a simple interface but also a high level of support, which was available whenever he needed. Daniel enrolled his devices and found he was able to quickly and easily put them in the locked-down mode. He described the implementation of the solution as a 'piece of cake' and noticed that he needed only minimal support. He also found that any requests or issues were dealt with and solved extremely quickly.

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Daniel Winnel
Compliance Manager at Consec Security

A single app kiosk policy allowed the IT team to whitelist a single application. They were able to make the app always run in the foreground by adjusting the auto-launch delay time to zero. The app could be updated even in the kiosk mode by enabling the Auto-update apps option in the Play Store. Daniel could see the real-time location of the devices on a map and was able to download the location history as well. He was able to fetch the location either periodically or instantaneously according to the requirement.

In a nutshell

Hexnode's single app kiosk mode has allowed the company to lock down their devices to a single app and thus ensure that the devices are used strictly for work purposes only. By implementing Hexnode MDM, the Consec Security team ensured that their employees are not able to get out of the kiosk mode. They were also able to track the location of the devices from anywhere, anytime.