hexnode

Latino Youth High School's story of migration from Apple Configurator to Hexnode for iPad management

With Leroy Smith, IT/Inventory Specialist at Pilsen Wellness Center

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Pilsen Wellness Center
Centro Bienestar Pilsen

Why Hexnode

Hexnode could readily fulfil all their device management requirements from a single console.

Industry
Education

Location
Chicago

Website
http://www.pilsenwellnesscenter.org/

Platforms

The story

The Latino Youth High School is a school under Pilsen Wellness Center, which is a non-profit organization that provides services to the Latino communities of Chicago. The school provides a second chance for students to obtain a high school diploma. Focusing on the students individually, the school offers the required attention and support for them to learn and grow. The organization has four divisions of operation: mental health, substance abuse, youth services and education.

Deploying iPads to students for learning purposes is a very effective yet fun way to study. When the Latino Youth High School deployed iPads for education, they relied on Apple Configurator for device management purposes. The main challenge was to install apps as per the request from the teachers. With Apple Configurator, the iPad should be connected physically to a Mac and the configuration profiles should be pushed manually each time there is an update. Repeating this process for all the iPads was not an easy task. Moreover, with a newer version of Apple Configurator (Apple Configurator 2) on board, the team faced greater difficulty in handling the setup process. Eventually, Leroy Smith, the IT/Inventory Specialist at Pilsen Wellness Center started looking for a Mobile Device Management solution that fits their requirement and budget.

The team looked for a solution that could remotely push applications to the student devices upon request from the teachers, monitor the applications, and push updates. They also preferred to track the device's location and prevent unwanted alteration to device settings. Hexnode could readily fulfil all their requirements from a single console.

The Mobile Application Management solution enables the admin to remotely push apps and updates with a single click. Even after the app gets installed on the tablets, the admin could monitor the apps from the MDM console. All the installed applications were listed in the console and the admin could delete these managed apps at any time. Setting the app as mandatory apps helped identify the device in which the app is not available. Also, this came in handy when a kid removed the app from the device.

The location tracking feature gave the exact location of the school devices, which was pretty useful when the devices were deployed to the students. The current location and location history of the devices could be obtained very easily from the console. The basic device management options such as device scan, location scan, clear passcode etc. were some of those actions that proved useful during the course of management.

In a nutshell

The Latino Youth High School has deployed iPads to its students which contain different learning apps. The IT admin was required to push the apps and updates to all these devices. Hexnode provided the perfect solution for all their requirements at a very reasonable price. Migrating from Apple Configurator to Hexnode MDM proved to be very effective, simple and reliable. Also, Hexnode consumed very less time, which made everyone happy.